

Weather Policy

Cancellation decisions are made in consultation with weather professionals based on the specific forecast at the time of the performance.

In case of inclement weather, we will make every effort to perform. We may delay the performance to allow weather to pass. A decision to perform or cancel will be made within approximately 30 minutes of the time the performance was delayed.

In the event of a cancellation

All ticket holders for a performance cancelled *in advance* are eligible for a refund *or* an exchange for a giftcard to be used for a future in-person or virtual Opera Birmingham performance. In-person tickets are subject to availability. No immediate on-site exchanges or refunds are available.

If a performance is cancelled *after it has begun*, gift cards will be offered to use for a future in-person or virtual Opera Birmingham performance. No immediate on-site giftcards are available.

You do not have to be in attendance to qualify; however if you decide not to attend a performance and the show goes on as scheduled you will not be eligible for refunds or exchanges.

If a show is cancelled, we will reach out to all ticket holders to find out if they would like a gift card or a refund, or if they prefer that their ticket be converted to a donation.

For questions and information, please contact the Opera Birmingham Office at info@operabirmingham.org.